

# LAND & ENVIRONMENTAL SERVICES

## CLEANSING SERVICES

### STATS REPORT

1 October 2015 - 7 March 2016

#### Requested Information

1. No of Flytipping issues reported? –

A **Public Health Officer to respond. Contact made with response being sent via e-mail**

2. How many of them have been fined? –

A **Public Health Officer to respond. Contact made with response being sent via e-mail**

3. How much in tonnes rubbish has been picked up during community clean-ups?

A **2.5 – 4.0 tonnes (depending on the type/volume of materials and the number of volunteers on the day)**

4. How much in tonnes rubbish has been uplifted from the street?

A **It is difficult to confirm the volume of waste uplifted solely from the streets within Pollokshields as these vehicles are sent to uplift this waste perform a number of other duties across the South East area. The weights gained from our weigh bridge covers everything they have done. An average vehicle can uplift between 2.5 – 5 tonnes per day.**

5. How much in tonnes rubbish has been picked up on Fridays as part of Kerbside Uplift?

A **Since the collections began on Friday 29 January this service has uplifted:**

- **Friday 29 January – 7.07 Tonnes**
- **Friday 05 February – 4.84 Tonnes**
- **Friday 12 February – 5.9 Tonnes**
- **Friday 19 February – 6.28 Tonnes**
- **Friday 26 February – 4.52 Tonnes**
- **Friday 04 March – 4.1 Tonnes**

#### Totalling – 32.35 Tonnes

6. How much in tonnes rubbish has been picked up from Saturday – Thursday since the introduction of Kerbside Collection?

A **Since the introduction of this kerbside uplift the local depot has received 43 calls in relation to fly tipping in the neighbourhood; again it is difficult to assign a weight to these as the crews work takes them across the South East.**

7. Any other relevant information you think would be useful

A **Please see report below.**

## CLEANSING OPERATIONAL UPDATE

### Bulk Uplift Service

Land & Environmental Services has recently reintroduced a kerbside bulk collection service to the residencies within the Pollokshields East neighbourhood. This followed a trial which began 16 February 2015, in the area and covered blocks encompassing Albert Drive / Kenmure Street / Maxwell Road / Herriet Street / Keir Street / Shields Road.

The resident participation and assistance of the block champions made this initial trial a success and encourage the expansion of the scheduled Kerbside uplifts across the rest of the area. The Kerbside collections for Bulk items are presented at the front of tenement properties each Friday, to date the volume and presentation has been very encouraging. Since the collections began on Friday 29 January this service has uplifted **32.35 Tonnes**

### Refuse Collection – 6 Monthly Average

- Domestic - 1 day per week x 24 weeks @ 14 tonnes per day = 336 tonnes
- Recycle – 1 day per fortnight x 12 weeks @ 8 tonnes per day = 96 tonnes
- Commercial – 6 days per week x 24 weeks @ 1.5 tonnes per day = 216 tonnes

Approx. Total = **648 Tonnes / 43,900 collections.**

### Enquiries / Complaints - 1 October 2015 - 7 March 2016

There have been a total of **89** enquiries / complaints' received into the Service. The breakdown below shows further detail as follows:

- Domestic refuse **39**
- Bulk **5**
- Commercial refuse **1**
- Recycling **14**
- Street Litter bins **17**
- Street sweeping **7**
- General enquiries **6**

Current street cleaning / refuse resource of;

- 2 Manual patrol operatives who have a list of streets to service daily over a 7 day period.
- 1 Street Response Crew who services all pole-mounted / free standing litter bins, uplift fly tipped materials from kerbside/ lanes.
- 1 Rapid Response Team who attend to various duties including; dead animal uplifts, street sweep, litter uplift, fly tipping, & blood spills
- 1 RCV Bulk Vehicle who services the bulk pilot along with properties in West Pollokshields over a 7 day period answering CCC calls.
- 2 Tenement Crews for recycle / domestic waste on Saturday / Sunday.
- 1 RCV Shop Car servicing all shops for commercial waste on a daily basis.
- 1 Large Mechanical Sweeper (Hamilton's Brush) on hire for winter leaf program.
- 1 Smaller mechanical sweeper (Street King) working over the 7 days on the smaller streets.